



# Naperville

Cues, Inc.  
Mr. David Doolittle  
3600 Rio Vista Avenue  
Orlando, FL 32805

March 9, 2005

RE: City of Naperville Partners in Operational Excellence Award

Dear Mr. Doolittle:

The City of Naperville and its Procurement Services Team is recognized nationwide for delivering great service all the time. This recognition has taken many forms; we are the benchmark by which other municipalities are judged and we have received awards and certifications that are unique in the world of municipal procurement.

Procurement, and more specifically service delivery, is a team effort. One group of contributors that have not been recognized for their contributions to the City's success is you our suppliers and partners in service delivery.

The Partners In Operational Excellence Awards are intended to recognize the extraordinary contributions of some of our vendors. They will be given annually during March, which is Purchasing Month. They are intended to recognize outstanding contributions of a select few vendors that have assisted the operating departments in achieving their strategic goals.

It is my pleasure to inform you that Cues, Inc. has been nominated for and selected to receive the City of Naperville's 2005 Partner in Operational Excellence Award. You are in a select group of 11 vendors that we would like to recognize in a presentation before our City Council at its regular meeting on March 15, 2005.

The brief award presentation will take place during the Awards and Recognition section of the Council Meeting, which begins at 7:00 p.m. on March 15 in the City Council Chambers. It will be televised on local access and covered by the print media. We hope you can attend to accept our thanks for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael E. Bevis", is written over the word "Sincerely,".

Michael E. Bevis, CPPO, C.P.M.  
Chief Procurement Officer